

TCL Commercial Warranty

TCL can only offer 3 years commercial warranty only if the following conditions are met:

1. TVs are to be used indoor, in a safe environment and non-commercial settings*.
2. TVs are to be used not more than 12 hours per day*.

To enjoy 3 years warranty, these two conditions must be met at the time of the fault and shall not be the cause of that upon the service assessment by TCL or TCL's service providers.

Otherwise, TCL will only offer 12 months commercial warranty.

Please feel free to call our hotline 0800 449 750 for any commercial warranty related claims.

Thank you.

Best regards,

After Sales Service Department

TCL New Zealand

*Commercial hotel rooms and accommodation facilities are considered as in-room environment and non-commercial settings. Will qualify automatically for 3 years warranty